

A Shared Vision

*Shared Vision
means...*

Owning our Future



Key Strategic Issues for the System

- Reorganization of Work & Scope of Practice
 - For physicians, nurses, LPNs and other professionals
 - For support workers
- Quality Enhancement
 - Reducing variation in practice
 - Clinical
 - Corporate support
 - Increasing appropriateness
 - Definition of health
 - Continuum of care
- Restructuring of the System
 - Ensuring “follow-through” of improvements
- “Discipline” in the System

System Integration



We must create a more integrated healthcare system that provides a coordinated continuum of services to a defined population and is held clinically and fiscally accountable for the outcomes and health status of the population served.

Systems View

“Cause and effect are not closely related in time and space.... small changes can produce big results but the areas of highest leverage are often the least obvious”

Key Strategic Issues for the System

- Process Improvements
 - Clinical care & disease management (including chronic care)
 - Alternate Level of Care (ALC)
 - Community ⇔ hospital
 - Connecting the pieces
- Supply Chain Management
- Consolidation of the “Back Office”
- Care Redesign
 - e.g. specialists

Key Strategic Issues for the System

- Technology Advancements
 - Advancing biomedical engineering & genetic technology
 - Improving information systems (including Telemedicine)
 - Increasing use of least invasive treatments
- Client/Patient/Resident Services
 - Focusing on care & service
- Population Health
- Accountability
 - Getting & measuring results

Key Strategic Issues for the System

- **People**
 - Developing the new leaders
 - Engaging staff & garnering commitment
 - Creating real learning organizations that are change oriented
 - Improving relationships with and establishing accountability of physicians
- **Facilities**
 - Becoming more future oriented
 - Strengthening our business strategies
 - Increasing capacity for ambulatory care
 - Improving the physical environment

Key Strategic Issues for the System

- Access to Services
 - Increasing access to Emergency Services
 - Increasing access to Tertiary Care
- Rationalization of Services
 - Improving coordination within Regions
 - Improving coordination across Regions
- Primary Health Care
- Physician Compensation
 - Fee for service
 - Alternate Funding Arrangements
 - Other methods

Moving to a Consumer/ Patient-Centred System

