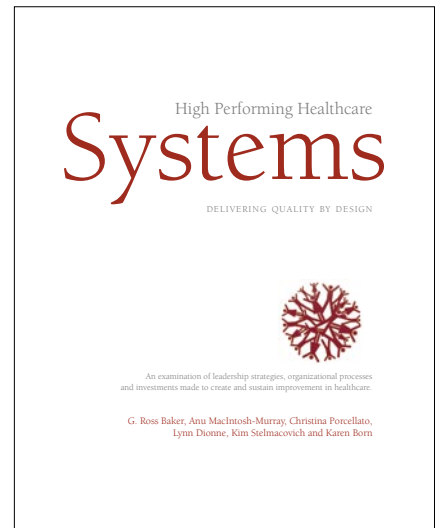


# High Performing Healthcare Systems

DELIVERING QUALITY BY DESIGN

## Acknowledgements



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In thanking the many people who have contributed to this work we must add that while the final product is much better as a result, any remaining deficiencies result from our shortcomings, not theirs.

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